

## **Electrometric B.V. Privacy Policy**

**Effective 20 December 2023**

### **INTRODUCTION**

This Privacy Policy applies in Europe to our collection, use, disclosure, security, and retention of the information provided by you as users of our products and services and visitors to our website – [www.electrometric.com](http://www.electrometric.com).

This Privacy Policy also describes the choices available to you regarding how we use your personal information, as well as how you can access, update, and request deletion of your personal information.

### **THE INFORMATION WE COLLECT**

Electrometric may collect the following personal information about you:

- Information you give us
- Information we receive from other sources
- Information we collect automatically

When you provide us with personal information, we will only use this information for the specific reason for which it is provided.

Information You Give Us. You may voluntarily give us personal information when you (1) purchase products or access our services, (2) attend a trade show and provide contact information or complete an online form requesting information or quotes on our products and (3) when you apply for a job through our website. This information may include: your first and last name, mailing address, email address, and telephone number if you are purchasing products or services from us. When you apply for a job through our website, we will ask that you submit a resume and cover letter so that we can evaluate your skillset to determine if you are qualified for the position to which you applied. We will also use your information to contact you if we decide to move forward with your candidacy.

Information We Collect Automatically. Whenever you access or use our website, we may automatically receive and record information from your computer or mobile device, which may include: the device you use to access or use our website, your IP address, the type of browser or application you are using to access our website, the identity of the page or feature you are requesting, referring and exit pages and URLs, platform types, preferences you submit and preferences that are generated based on the data you submit, and number of clicks. We also collect information through the use of cookies, web beacons, and other technology.

### **HOW WE USE YOUR INFORMATION**

We may use your personal information:

- To provide our products and services.
- For the specific purpose for which that information was collected.
- To address your customer service or technical support questions.
- To alert you of new products or services.
- To improve our products and services.
- To respond to legal proceedings and other legal requirements.
- For any other purpose with your consent.

We may use and share non-personal, de-identified information that can't be used to identify you for any lawful business purpose without any obligation or accounting to you. When we do so, we will take reasonable measures to ensure that the non-identifiable data is not personally identifiable and cannot later be used to identify you.

## **INFORMATION SHARING AND DISCLOSURE**

We will share your personal information with third parties only in the ways described in this privacy policy and only for legitimate business purposes. We do not sell your personal information to third parties.

We may employ other companies and people to perform tasks on our behalf and we may need to share your personal information with them to provide services to you, such as processing your payment information, shipping products to you, and providing customer service. Unless we tell you differently, they do not have any right to use your personal information beyond what is necessary to assist us. We may potentially be liable under the Privacy Shield Principles if a third party processes personal information in a way inconsistent with those Principles unless we prove we are not responsible for the event giving rise to the damage.

We may disclose your personal information as required by law, such as to disclose personal data in response to lawful requests by public authorities, including to meet national security or law enforcement requirements, to comply with a subpoena or similar legal process, when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

If we are involved in a merger, acquisition, or sale of all or a portion of our assets, you will be notified via email and/or prominent notice on our Web site of any such change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information. We may also disclose your personal information to any other third party with your prior consent.

## **MARKETING COMMUNICATIONS**

You may opt-in to our promotional and marketing communication lists. When you opt-in to a promotional or marketing communication list, you give us your consent to send you those specific communications. You have the right at any time to prevent us from contacting you for marketing purposes. You can opt-out of promotional and marketing communications by following the unsubscribe instructions provided in each promotional email that we send to you, or by emailing us at [info@electrometric.com](mailto:info@electrometric.com). We may continue to send you

administrative emails; for example, periodic updates to our Privacy Notice, even if you indicate that you no longer wish to receive promotional email from us.

## **RETENTION AND MODIFICATION OF YOUR PERSONAL INFORMATION**

Correcting, Updating, Accessing, or Removing Personal Information. You can correct, update, or remove your personal information if it changes or if you no longer want to receive information from us beyond information related to our products or services. This can be done by emailing a request to [info@electrometric.com](mailto:info@electrometric.com). You may also request access to your personal information that we collect by sending a request to [info@electrometric.com](mailto:info@electrometric.com). We may not be able to completely remove your personal information from our systems in certain circumstances. For example, we may retain your personal information for legitimate business purposes, if it may be necessary to prevent fraud or future abuse, if required by law, or as retained in our data backup systems or cached or archived pages. All of your personal information that we keep will continue to be subject to the terms of this privacy policy to which you have previously agreed and we will delete your personal information from our backup systems in accordance with our data retention policies.

## **COOKIES AND THIRD-PARTY TECHNOLOGIES**

### Log Files

Like most Web sites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data. We use this information to analyze trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole. This information does not identify individual users.

### Cookies & Tracking Technologies

Technologies such as: cookies, beacons, tags, scripts or similar technologies are used by us and our third party affiliate, analytics and service providers. These technologies are used to store passwords, to track and target the interests of our users to enhance the experience on our site, to make it easier to navigate our site, to analyze trends, to administer the site, and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an individual as well as aggregated basis. You can control the use of cookies at the individual browser level, but if you choose to disable cookies, it may limit your use of certain features or functions on our website or service.

### Do Not Track Signals

Our websites do not currently recognize or respond to "do not track" signals.

## **LINKS TO OTHER SITES**

The Electrometric website contains links to other sites, such as our suppliers, that may or may not be owned or controlled by us. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage you to be aware when you leave our site and to read the privacy statements of each and every website that collects personally identifiable information.

## **PROTECTING YOUR PERSONAL INFORMATION**

The security of your personal information is important to us. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. When you enter sensitive information (such as a credit card number) on our order forms, we encrypt the transmission of that information using secure socket layer technology (SSL).

## **CYBER SECURITY**

Electrometric has the necessary levels of protection against cyber-attack, demonstrating that we take cyber security seriously and any data we hold electronically is done so securely.

## **CHANGES IN THIS PRIVACY STATEMENT**

We may update this privacy statement to reflect changes to our information practices. If we make any material changes we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on this website prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

## **CONTACT US**

To contact us with questions, comments, or complaints regarding this privacy policy or our collection or use of your personal information, please contact us at:

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